

Did you know that eConsult pioneered the first eHub in 2017? Since then we've supported the set up of over 10 eHubs across the country, so we know what good looks like.

High performing eHubs centre on:

- Creating a federated model of eConsultation delivery and management across multiple practices
- Providing a highly configurable platform that meets the need of different users
- Supporting the allocation of work to a range of services and individuals, in line with availability, capacity and expertise

eConsult's eHub involves collaborative working with our clinical and change management experts to provide you with:

- Increased efficiency and capacity
- Consistency in your patient management experience
- High functioning teams, operating safely within their scope of practice

All that, underpinned by platforms co-designed with eConsult users to triage and manage patients intelligently, quickly and safely.



Email us at commercial@econsult.health

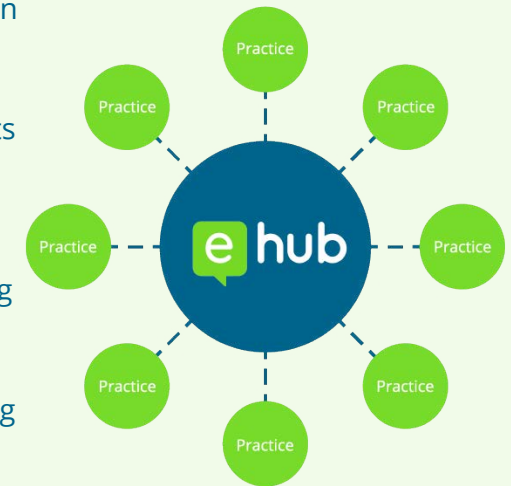


Or call us on 02070625737

Fully supported implementation and change management

Advisable for PCNs who have existing transformation access or Hubs that are already established.

- Collaboration between PCN and eConsult experts to create project plan with suggested timelines and deliverables
- Deliver bespoke options for implementation aligned to local set up, goals and ways of working
- Provide advice and guidance on proposed implementation and workflows
- Oversee eHub configuration and technical testing plus delivery of Smart Inbox and eHub product functionality training



Packed with features



Smart Inbox: Managing, separating, prioritising and allocating eConsults outside of the clinical system



AI: Intelligent allocation of eConsultations to the most appropriate clinician based on scope of skills and capacity



Self-serve settings: Configuring platform operational and re-direction configurations



Customisations: Create and manage your own communication templates



Insights and reporting: Self-serve access to all your eConsult related reports and insights. Benchmark your team against other practices



Communication channels: SMS, email, video consultation, telephony, two-way messaging, Batch SMS